

# Case Study:

# VISA Europe – NEBOSH IGC

# Training Success Story

theknowledgeacademy | **VISA**

## Salvo Basso

Office Manager  
VISA Europe

## Why?

Salvo Basso, an Office Manager at VISA Europe, wanted to explore **new career opportunities and strengthen his professional skills** in workplace health and safety. He aimed to improve his understanding of safer working practices and expand his knowledge for future career growth.

## Solution

Salvo chose **The Knowledge Academy** to complete the NEBOSH International General Certificate in Occupational Health and Safety training due to its excellent customer service and professional reputation. The course provided structured learning in workplace health and safety, hazard awareness, and risk management practices.

## Experience

Salvo described the training experience as **great** and rated the quality of the course content **10 out of 10**. He found the trainer highly supportive, professional, and helpful throughout the course. He also highlighted the booking experience as **fantastic and smooth**.

## Outcome

The training enhanced **Salvo's understanding of workplace health and safety** and provided informative learning supported by practical examples. It also helped strengthen his knowledge of safety practices and improve confidence in applying them effectively in professional environments.

## Results

- **Quality of Course Content:** 10/10
- **Trainer Feedback:** Exceeded expectations
- **Booking Experience:** Smooth and fantastic

## Client Testimonial



## Salvo Basso

Office Manager, VISA Europe



“The training experience was excellent from start to finish. The trainers Rebecca and Terry were incredibly supportive, and the course content was informative and practical with great real-world examples. I would highly recommend The Knowledge Academy for its professionalism and high-quality learning experience.”