

Case Study: University of Hull – APM PMQ Training Success Story



Leanne Dolan

Knowledge Exchange Enhancement Officer
University of Hull

Why?

Leanne Dolan, a Knowledge Exchange Enhancement Officer at the University of Hull, **wanted to develop stronger project management skills** to support complex projects and responsibilities. Her goal was to improve confidence, refine her project management approach, and apply best practices consistently.

Solution

Leanne chose **The Knowledge Academy** to complete the APM PMQ (Project Management Qualification) training based on her previous positive experience and the organisation's strong reputation for quality training. The course provided structured learning in project management principles, frameworks, and best practices relevant to managing complex projects.

Experience

Leanne described the training experience as **very positive** and rated the course content **9 out of 10**. She found the sessions well structured, engaging, and easy to follow, even when covering more complex topics. She also highlighted the trainer's knowledge and supportive approach, noting that the sessions helped maintain confidence and focus throughout the course.

Outcome

The training **strengthened Leanne's understanding of project management frameworks** and approaches. It also gave her the opportunity to apply and share best practices across future projects and collaborative activities.

Results

- **Quality of Course Content:** 9/10
- **Trainer Feedback:** Exceeded expectations
- **Booking Experience:** Smooth and efficient

Client Testimonial



Sabeur Ammar Bouchahoua

Safety Supervisor, Total Safety Arabia



“The training was well delivered and easy to follow. The trainer was highly knowledgeable and created a supportive learning environment throughout the session. I am already beginning to apply some of the approaches and frameworks in my work, and I would recommend The Knowledge Academy for its professional and well-structured training experience.”