

# Case Study: Universal Compressed Air – ISO 9001 Lead Implementer Training Success Story

theknowledgeacademy



## Larry Dusold

Environmental Health, Safety, and Quality Specialist

Universal Compressed Air

## Why?

Larry Dusold, an Environmental Health, Safety, and Quality Specialist at Universal Compressed Air, **wanted to support his organisation in becoming ISO 9001 certified**. He aimed to develop the knowledge needed to implement a quality management system and ensure the organisation is prepared for the certification process.

## Solution

Larry chose **The Knowledge Academy** to complete the ISO 9001 Lead Implementer training due to its relevance to his requirements and its unique availability, as no other organisations appeared to offer the same course. The course offered a comprehensive understanding of ISO 9001 principles and implementation practices.

## Experience

Larry described the training as **good** and rated the course content **10 out of 10**. He shared that the trainer met his expectations and highlighted that the preparatory videos were very helpful, with the resource materials continuing to assist him even after course completion.

## Outcome

The training **helped Larry prepare a structured plan for achieving ISO 9001 certification** within his organisation. It also strengthened his ability to apply ISO 9001 principles to improve quality improvements.

## Results

- **Quality of Course Content:** 10/10
- **Trainer Feedback:** Met expectations
- **Booking Experience:** Good

## Client Testimonial



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Environmental Health, Safety and Quality Specialist,  
Universal Compressed Air



The course provided all the information I needed to prepare for ISO 9001 certification. The training was well-structured and supported my understanding of quality management systems. I would highly recommend The Knowledge Academy for its quality training and professional delivery.