

Case Study: TransUnion – P3O Training Success Story

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Portia Khumalo

Senior Analyst, Project Management
TransUnion

Why?

Portia Khumalo, a Senior Analyst in Project Management at TransUnion, had joined the PMO function and wanted to strengthen her **understanding of portfolio, programme, and project** office practices. The P3O course was recommended to her by her manager as the ideal starting point to build confidence and gain structured knowledge in this new area.

Solution

Portia chose **The Knowledge Academy** after her manager, who had previously trained with the organisation, recommended it for its high-quality learning experience. She joined the **P3O** training, which provided a strong foundation for understanding the structure and governance of project offices.

Experience

Portia described her experience as highly enjoyable and fulfilling. She rated the course **10/10**, praising the trainer for being extremely knowledgeable and for delivering the sessions in an engaging and interactive way. She also appreciated how responsive and supportive the trainer was throughout, making the entire learning process seamless.

Outcome

The training not only expanded Portia's Project Management knowledge but also helped her **apply theoretical concepts in real work situations**. It equipped her with the practical skills needed to contribute effectively to PMO operations and make confident, informed decisions in her role.

Results

- **Quality of Course Content:** 10/10
- **Trainer Feedback:** Knowledgeable and engaging
- **Booking Experience:** Quick and responsive support

Client Testimonial



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“The training was excellent and exceeded my expectations. The trainer was very knowledgeable, engaging, and quick to respond. It not only enhanced my understanding but also helped me apply what I learnt to real work situations.”