

# Case Study: TMC – Lean Six Sigma Training Success Story

theknowledgeacademy



**Gaelle Lefevre**

Employeneur  
TMC

## Why?

Gaelle Lefevre, an Employeneur at TMC, wanted to **enhance her professional capability** and become a more valuable contributor to her organisation. She recognised that Lean Six Sigma skills are highly sought after across industries and wanted to strengthen her problem-solving and process improvement expertise through professional training.

## Solution

Gaelle chose **The Knowledge Academy** for her **Lean Six Sigma** training after her employer selected it based on positive reviews and proven quality. She was equally confident in the choice, having heard excellent feedback from other professionals. The course offered a structured and interactive learning experience designed to develop data-driven decision-making and continuous improvement skills.

## Experience

Gaelle described the training as **very pleasant, clear, and interactive**. She rated it **9 out of 10**, noting that the materials were easily accessible on the online platform, which supported her learning both during and after the sessions. She praised her trainer, **Simon**, for being patient, knowledgeable, and fair, treating every participant equally and making complex topics engaging and easy to understand.

## Outcome

The training helped Gaelle gain confidence in applying Lean Six Sigma principles within her professional environment. While her team has not yet applied the learnings directly, she feels **more capable of handling future projects** involving process optimisation and quality improvement.

## Results

- **Quality of Course Content:** 9/10
- **Trainer Feedback:** Patient, knowledgeable, and engaging
- **Booking Experience:** Managed smoothly by employer

## Client Testimonial



**Gaelle Lefevre**

Employeneur, TMC



“The training was clear, interactive, and delivered by a wonderful tutor, Simon, who was patient and knowledgeable. It made me feel more capable and valuable in my role, and I would recommend The Knowledge Academy for its engaging sessions and excellent platform.”