

# Case Study: Steven Rees – Lean Six Sigma Training Success Story

theknowledgeacademy

**Steven Rees**  
Quality Manager

## Why?

Steven Rees, Quality Manager, had carried out Six Sigma-related responsibilities but did not hold a formal qualification. After being made redundant in March 2025, he **wanted to obtain recognised Lean Six Sigma certifications to demonstrate his expertise** to his next employer and strengthen his future career opportunities.

## Solution

Steven chose **The Knowledge Academy** because of its ability to deliver online training effectively. He completed the **Lean Six Sigma Yellow Belt, Green Belt** and **Black Belt Upgrade** courses. The structured learning approach allowed him to formalise his existing knowledge and gain advanced capabilities.

## Experience

Steven described his overall training experience as **excellent**. He rated it a perfect **10 out of 10** and praised both trainers for their quality and professionalism. He mentioned that both trainers were highly welcoming and supportive, which helped build confidence throughout his learning journey. He also appreciated that the booking experience was seamless and free from complications.

## Outcome

The training **enabled Steven to earn recognised Lean Six Sigma certifications**, supporting his career progression. It strengthened his capability to contribute continuous improvement initiatives and positioned him more competitively in the job market.

## Results

- **Quality of Course Content:** 10/10
- **Trainer Feedback:** Exceeded expectations
- **Booking Experience:** Smooth and excellent

## Client Testimonial



**Steven Rees** 

Quality Manager



“The experience I have received has been world class. Both trainers were patient, supportive and excellent at what they do. The training was delivered really well, and I would highly recommend it without hesitation.”