

Case Study: SSC – TOGAF® Foundation Training Success Story

theknowledgeacademy



Roger Kengele

IT Analyst

Shared Services Canada (SSC)

Why?

Roger Kengele, an IT Analyst at Shared Services Canada (SSC), wanted to **deepen his understanding of Enterprise Architecture** and earn a recognised certification in the field. His aim was to strengthen his professional capability and build a solid foundation in TOGAF® to support strategic IT decision-making.

Solution

Roger chose **The Knowledge Academy** for its strong reputation and high-quality training delivery. The **TOGAF® Foundation** course provided a clear and structured introduction to Enterprise Architecture principles and the TOGAF® framework.

Experience

Roger described his experience as excellent, rating the course **9 out of 10**. He shared that the trainer **exceeded expectations**, delivering the content with clarity and strong subject knowledge. The process was smooth and straightforward, contributing to a positive learning journey.

Outcome

The training **significantly augmented Roger's understanding of TOGAF®**, giving him the confidence and foundational knowledge required to apply key Enterprise Architecture concepts in his role. It also positioned him well for further professional development.

Results

- **Quality of Course Content:** 9/10
- **Trainer Feedback:** Exceeded expectations
- **Booking Experience:** Managed smoothly by organisation

Client Testimonial



Roger Kengele

IT Analyst, Shared Services Canada (SSC)



“The TOGAF® training was excellent and really strengthened my understanding of Enterprise Architecture. The trainer exceeded expectations, and the quality of the course makes The Knowledge Academy easy to recommend.”