

Case Study: SGS Integrated CDMO Solutions – APM PMQ Training Success Story

theknowledgeacademy



Zoe Shepherd

Project Manager

SGS Integrated CDMO Solutions

Why?

Zoe Shepherd, a Project Manager at SGS Integrated CDMO Solutions, **wanted to improve how projects are planned and delivered** through a more structured approach. As she was handling multiple projects with strict timelines, she needed practical tools and techniques to support effective planning, coordination, and delivery for future projects.

Solution

Zoe chose **The Knowledge Academy** to complete the APM PMQ training because the course offers a comprehensive and integrated approach to Project Management that can be adapted across different businesses. It provides flexibility to apply different techniques depending on project and organisational requirements.

Experience

Zoe described the training experience as **very positive** and rated the course content **8 out of 10**. She praised the trainer's ability to explain concepts and methodologies with real project examples and appreciated the detailed responses to her questions.

She also described the course as insightful, helping advance her understanding of project management practices. The detailed material strengthened her understanding in preparation for the APM PMQ exam.

Outcome

The training **helped Zoe identify areas where on-site teams were already performing** strongly while highlighting opportunities for improvement. As a result, the team now plans to explore these areas further and assess new methodologies to improve project delivery.

Results

- **Quality of Course Content:** 8/10
- **Trainer Feedback:** Met expectations
- **Booking Experience:** Managed smoothly by organisation

Client Testimonial



Zoe Shepherd

Project Manager, SGS Integrated CDMO Solutions



“The training provided valuable insight into how different components of a project integrate, along with practical techniques for planning and coordination. The trainer explained concepts clearly and used real-world examples to support understanding. I would recommend The Knowledge Academy for its flexible approach and practical learning experience.”