

Case Study: Rafed Transportation Services Company – ISO 17020 Training Success Story

theknowledgeacademy



Maha Alenzi

Senior Legal Specialist

Rafed Transportation Services Company

Why?

Maha Alenzi, a Senior Legal Specialist at Rafed Transportation Services Company, **aimed to strengthen her understanding of ISO 17020 inspection requirements** and internal audit practices to support regulatory compliance and ongoing professional development.

Solution

Maha chose the ISO 17020 Internal Auditor training delivered by **The Knowledge Academy**, which was selected by her organisation. The training focused on building a clear understanding of internal auditing principles, inspection requirements, and conformity assessment practices aligned with ISO 17020.

Experience

Maha described the training experience as **highly informative**. She rated the course content **9 out of 10** and highlighted that the training delivered a wide range of course material in a structured way.

She praised the trainer for exceeding expectations, emphasising the ability to explain complex concepts in a clear and professional manner.

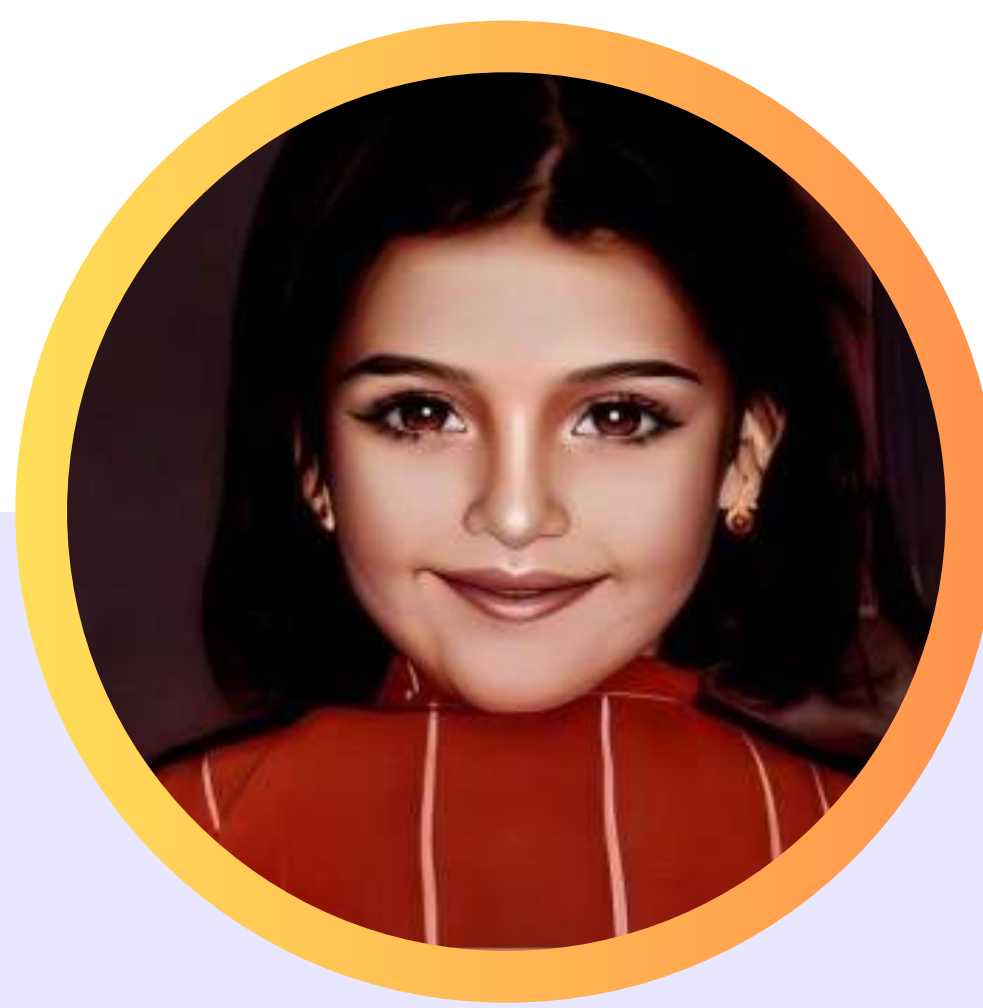
Outcome

The training **strengthened Maha's understanding of internal auditing** and inspection requirements. It also increased her confidence in applying ISO 17020 principles within her professional role.

Results

- **Quality of Course Content:** 9/10
- **Trainer Feedback:** Exceeded expectations
- **Booking Experience:** Excellent

Client Testimonial



Maha Alenzi

Senior Legal Specialist, Rafed Transportation Services Company



“I benefited greatly from this training and did not expect to gain such valuable information. The experience with the trainer was excellent, and the learning was truly impactful. I would definitely recommend The Knowledge Academy for its focused content and professional delivery.”