

Case Study: Project44 – AI and ML with Excel Training Success Story

theknowledgeacademy | project44

Daniel Guerra

Customer Success Manager
Project44

Why?

Daniel Guerra, a Customer Success Manager at Project44, **wanted to strengthen his AI and ML knowledge** to meet the growing demands of data-driven roles. He sought a clearer and more structured understanding of these concepts to apply them confidently, improve his workflow, and enhance customer experience.

Solution

Daniel chose the AI and ML with Excel training from **The Knowledge Academy** because he wanted a practical, up-to-date course that reflected the way teams work today. The **strong reputation** and **clear structure of the training course** made it an easy choice. The course strengthened his skills and provided techniques he could apply immediately in real work situations.

Experience

Daniel described his training experience as **very positive**. He rated the course content **8.5 out of 10**, appreciating the value of the course and the confidence it gave him in applying new concepts. He also praised the trainer for being patient and engaging, with a clear ability to explain complex topics simply.

The booking experience was smooth, with clear communication and efficient support from the account manager throughout the process.

Outcome

The training gave Daniel a **structured understanding of AI and ML concepts**. It helped him improve problem-solving, streamline tasks, and communicate more effectively. As a result, he can now support his colleagues and customers with greater confidence.

Results

- **Quality of Course Content:** 8.5/10
- **Trainer Feedback:** Met expectations
- **Booking Experience:** Smooth and supportive

Client Testimonial



Daniel Guerra

Customer Success Manager, Project44



“The training was engaging and useful for my daily work. It improved my knowledge of AI and ML concepts and helped me approach tasks more effectively. I would recommend The Knowledge Academy because the course was well-organised and clearly delivered.”