

Case Study: PB Design – Lean Six Sigma Training Success Story

theknowledgeacademy



Scott Impey

Production Manager
PB Design

Why?

Scott Impey, a Production Manager at PB Design, wanted to **expand his knowledge of Lean Six Sigma** to improve his operational skills and introduce structured problem-solving techniques into his daily work. His goal was to learn more about the Lean Six Sigma methodology and develop practical tools he could apply to production processes.

Solution

Scott chose **The Knowledge Academy** to complete the **Lean Six Sigma Yellow and Green Belt** training, giving him a solid introduction to key Lean principles and Six Sigma tools. The training was designed to help professionals understand waste reduction, process improvement, and data-driven decision-making.

Experience

Scott described his experience as **good** and rated the course **8 out of 10**. He noted that the trainer met expectations and that the overall learning experience was clear, informative, and easy to follow. He also shared that the booking experience was smooth and handled well.

Outcome

The training **equipped Scott with practical Lean Six Sigma tools that he can now apply** in his day-to-day work. It improved his ability to analyse processes, reduce inefficiencies, and contribute to continuous improvement efforts.

Results

- **Quality of Course Content:** 8/10
- **Trainer Feedback:** Met expectations
- **Booking Experience:** Smooth and well handled

Client Testimonial



Scott Impey

Production Manager, PB Design



“The course was good and gave me useful tools I can apply in my daily work. The content was well delivered, and I’d recommend The Knowledge Academy for clear, practical online training.”