

Case Study: Openreach – IOSH Managing Safely Training Success Story

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Becky Hutchinson

Project Coordinator
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Why?

Becky Hutchinson, a Project Coordinator at Openreach, **wanted to expand her knowledge of health and safety** to support safer working practices in her role. She also took the opportunity to pursue this learning through available organisational support.

Solution

Becky chose **The Knowledge Academy** to complete the IOSH Managing Safely Course based on positive feedback from other learners. The course covered key health and safety principles, including risk assessment, hazard identification, and workplace safety practices.

Experience

Becky described the training as **really good** and rated the course content **8 out of 10**. She highlighted that the trainer was engaging and delivered the sessions clearly, making the content easy to understand.

Outcome

The training **improved Becky's knowledge of health and safety principles** and increased her understanding of safe working practices. She also shared that the course had already strengthened her confidence in applying health and safety knowledge in her role.

Results

- **Quality of Course Content:** 8/10
- **Trainer Feedback:** Met expectations
- **Booking Experience:** Smooth and good

Client Testimonial



Becky Hutchinson 

Project Coordinator, Openreach



“The training was really good, and the trainer was engaging and clear throughout. The content was easy to understand and exceeded my expectations. I would highly recommend The Knowledge Academy for its quality training and smooth learning experience.”