

Case Study: NHS – APM PMQ Training Success Story

theknowledgeacademy



Kerri East

Transformation Support Assistant
NHS

Why?

Kerri, a Transformation Support Assistant at NHS, **wanted to work towards becoming a Project Manager**. Her goal was to build stronger project management knowledge and gain a recognised qualification to support her career progression.

Solution

Kerri chose **The Knowledge Academy** to complete the APM PMQ training following positive learning experiences from earlier courses. Her positive past experiences gave her confidence in the quality and consistency of the training.

Experience

Kerri described her overall experience as **positive**. She rated the course content **9 out of 10** and found the sessions engaging and well delivered. She praised the trainer for exceeding expectations and encouraging group discussions. The use of practice questions supported her learning and improved the overall effectiveness of the training.

Outcome

The training **helped Kerri feel more confident in a project management role** and better prepared to apply project management methodologies in her work. It also supported her ongoing development towards her goal of becoming a Project Manager.

Results

- **Quality of Course Content:** 9/10
- **Trainer Feedback:** Exceeded expectations
- **Booking Experience:** Great

Client Testimonial



Kerri

Transformation Support Assistant, NHS



“The training was an excellent experience. The trainer was engaging and used interactive activities to make learning more effective. I feel more confident applying what I have learned, and I would recommend The Knowledge Academy for its flexible approach and high-quality courses.”