

Case Study: NESO – APM PFQ Training Success Story

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Chirag Agarwal

Fixed Asset Accountant

NESO (National Energy System Operator)

Why?

Chirag Agarwal, a Fixed Asset Accountant at NESO, **wanted to understand and learn more about project management**. His objective was to gain structured learning that would help him work more effectively within teams and apply recognised project management approaches.

Solution

Chirag completed the APM Introductory Certificate PFQ with **The Knowledge Academy**. He selected this course **because of the detailed course material**, which provided strong subject coverage and aligned well with his learning goals. The PFQ course offered a foundation in key project management topics and supported exam preparation effectively.

Experience

Chirag described the training experience as **very good**. The topics were covered in detail with appropriate examples, which helped him understand each concept clearly.

He rated the course content **10 out of 10** and mentioned that the trainer helped him understand both project management principles and the finer details of working collaboratively within teams. The booking experience was stress free, allowing him to join and complete the training smoothly.

Outcome

The training **improved Chirag's understanding of project management concepts** and helped him gain clarity on how projects operate within a team environment. The trainer explained complex areas in an easy-to-understand way, which has strengthened Chirag's confidence in working with others and contributing effectively to shared goals.

Results

- **Quality of Course Content:** 10/10
- **Trainer Feedback:** Met expectations
- **Booking Experience:** Smooth and stress free

Client Testimonial



Chirag Agarwal

Fixed Asset Accountant, NESO



“The trainer explained the topics in detail with useful examples, and I learned a lot about project management and teamwork. The training was stress free and helped me prepare for my exam. I would definitely recommend The Knowledge Academy because the course is delivered in the best possible way.”