

# Case Study: Minetek – Train the Trainer Training Success Story

theknowledgeacademy



## Tamara Wowk

Learning & Development Advisor  
Minetek

### Why?

Tamara Wowk, a Learning & Development Advisor at Minetek, **wanted to improve her knowledge of training techniques** and instructional methods to add greater value to her new role. Her goal was to strengthen her confidence and ability to deliver engaging and impactful training sessions in the workplace.

### Solution

Tamara chose **The Knowledge Academy** to complete the Train the Trainer Course due to its competitive pricing, strong communication, and her previous positive experience. The course delivered structured insight into learning techniques, training delivery practices, and methods for improving learner engagement.

### Experience

Tamara described the training experience as **fantastic** and rated the course content **10 out of 10**. She highlighted the trainer as a standout throughout the sessions for creating a highly engaging online learning environment and connecting the content effectively to real-world workplace scenarios.

### Outcome

The training **strengthened Tamara's understanding of learning techniques** and effective training practices. It also increased her confidence in designing and delivering engaging and structured training sessions within the organisation.

### Results

- **Quality of Course Content:** 10/10
- **Trainer Feedback:** Exceeded expectations
- **Booking Experience:** Smooth and seamless

### Client Testimonial



## Tamara Wowk

Learning & Development Advisor, Minetek



“The training was highly engaging, practical, and extremely valuable for my role. The trainer connected the learning to real workplace scenarios, which made the concepts easier to understand and apply in practice. The overall experience was seamless, and I would highly recommend The Knowledge Academy for its quality training and support.”