

# Case Study: IAG GBS – TOGAF® Training Success Story

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**Enrique Prieto Labrador**

Service Architect  
IAG GBS

## Why?

Enrique Prieto Labrador, a Service Architect at IAG GBS, **wanted to strengthen his understanding of architectural concepts** as he now works closely with Enterprise Architects. He wanted to familiarise himself with architectural terminology to engage more effectively with the team. He also views Enterprise Architecture as a potential future career path and wanted to build the relevant knowledge.

## Solution

Enrique chose **The Knowledge Academy** to complete the TOGAF® Foundation and Practitioner training based on previous experiences he had with our other courses. The training provided structured learning in **Enterprise Architecture principles and practices**, helping him understand architectural frameworks and how they apply to real business environments.

## Experience

Enrique described the training experience as **fantastic**. He rated the course content **10 out of 10** and mentioned that the trainer exceeded his expectations. He also found the booking and scheduling process **good and convenient** for his busy work commitments.

## Outcome

The training **helped Enrique build his Enterprise Architecture skills and knowledge**. It improved his ability to collaborate effectively with Enterprise Architects and enhanced his confidence in working within architecture-related discussions and projects.

## Results

- **Quality of Course Content:** 10/10
- **Trainer Feedback:** Exceeded expectations
- **Booking Experience:** Good

## Client Testimonial



**Enrique Prieto Labrador** 

Service Architect, IAG GBS



“The training gave me valuable Enterprise Architecture skills and helped me collaborate more effectively with Enterprise Architects. It offers high-quality courses delivered within tight timelines, making them easy to fit into busy schedules. I would definitely recommend The Knowledge Academy for its flexibility, course quality, and practical learning experience.”