

Case Study: Helix Construct – ISO 9001 Internal Auditor Training Success Story



Lucy Martin

Business Support Manager
Helix Construct Ltd

Why?

Lucy Martin, a Business Support Manager at Helix Construct Ltd, **wanted to develop internal auditing capability** to help her organisation maintain its ISO accreditation. The organisation required trained Internal Auditors to support its Quality Management System and ongoing audit activities.

Solution

Lucy chose **The Knowledge Academy** to complete the ISO 9001 Internal Auditor training for its structured course content and practical guidance on internal auditing. The availability of CITB funding and helpful support during the booking process also supported the decision.

Experience

Lucy described the training experience as **great**. She rated the course content **9 out of 10** and noted that the trainer was very knowledgeable and exceeded expectations. She also described the booking process as fantastic and smooth.

Outcome

The training **gave Lucy greater insight into how to carry out internal audits effectively**. This understanding supports Helix Construct Ltd in maintaining its ISO 9001 standards and improving internal audit practices.

Results

- **Quality of Course Content:** 9/10
- **Trainer Feedback:** Exceeded expectations
- **Booking Experience:** Fantastic

Client Testimonial



Lucy Martin

Business Support Manager, Helix Construct Ltd



“The training was fantastic and provided valuable insight into how to carry out internal audits effectively. The trainer was very knowledgeable and delivered the content clearly. I would recommend The Knowledge Academy for its great service and overall training experience.”