

Case Study: Havelock One Interiors – ISO 9001 Lead Auditor Training Success Story

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Jishnu Appachath Joshy

QAQC Engineer
Havelock One Interiors

Why?

Jishnu Appachath Joshy, a Quality Assurance Quality Control (QAQC) Engineer at Havelock One Interiors, wanted to **advance his career through professional development** and enhance his expertise in quality management systems.

He recognised that obtaining the ISO 9001 Lead Auditor certification would strengthen his auditing knowledge and support his long-term career growth.

Solution

Jishnu chose **The Knowledge Academy** for its strong **customer reviews and ratings**, reflecting the quality and reliability of its training. The ISO 9001 Lead Auditor course provided him with an in-depth understanding of quality management principles, audit processes, and continuous improvement practices aligned with ISO 9001 standards.

Experience

Jishnu described the training as **excellent** and rated it **10 out of 10**. He found the sessions well-delivered, with clear explanations and practical examples. The learning experience met his expectations, and he appreciated how efficiently the course was organised from booking to completion.

Outcome

The training enhanced Jishnu's knowledge and **confidence in applying quality management** and auditing principles. He noted that the skills gained will help him perform his day-to-day work more effectively and contribute to his overall career advancement.

Results

- **Quality of Course Content:** 10/10
- **Trainer Feedback:** Met expectations
- **Booking Experience:** Good

Client Testimonial



Jishnu Appachath Joshy 

QAQC Engineer, Havelock One Interiors



“The training was excellent and contributed greatly to my knowledge, which I can now apply in my daily work. I believe it will also play an important role in my career enhancement.”