

Case Study: HDB Financial Services – ISO 9001 Internal Auditor Training Success Story



Kiran Rao Veeramaneni

Internal Auditor
HDB Financial Services

Why?

Kiran Rao Veeramaneni, an Internal Auditor at HDB Financial Services, **wanted to strengthen his expertise in quality management systems** and enhance his professional profile. He sought a recognised qualification in ISO 9001 internal auditing to support his development and add credibility to his role.

Solution

Kiran chose **The Knowledge Academy** to complete the ISO 9001 Internal Auditor training based on a recommendation from a friend. The course provided a structured learning in ISO 9001 requirements, internal audit principles and quality management practices.

Experience

Kiran described the training as **wonderful** and rated the course content **9 out of 10**. He noted that the trainer met expectations and delivered the sessions in a clear and effective manner. The booking experience was good and smooth throughout.

Outcome

The training **deepened Kiran's understanding of ISO 9001 requirements** and internal auditing practices. It provided him with the knowledge and tools to advance his auditing responsibilities confidently, as he continues to apply his learning within his role.

Results

- **Quality of Course Content:** 9/10
- **Trainer Feedback:** Met expectations
- **Booking Experience:** Good

Client Testimonial



Kiran Rao Veeramaneni 

Internal Auditor, HDB Financial Services



"The ISO 9001 Internal Auditor training was wonderful and gave me valuable knowledge to apply in my role. The course was well structured and clearly delivered throughout. I would highly recommend The Knowledge Academy for its quality training, professional approach and excellent support."