

Case Study: GSK–Lean Six Sigma Training Success Story

theknowledgeacademy | **GSK**

Raphael Raziff

Project Engineer
GSK (GlaxoSmithKline)

Why?

As a Project Engineer at GSK, Raphael wanted to **formalise the skills** he had been applying informally in his role. His goal was to gain a tangible qualification that validated his ability to improve processes and drive efficiency across his projects.

Solution

Raphael chose **The Knowledge Academy** after hearing positive feedback from other GSK employees and through direct engagement with their dedicated GSK account manager, **Sarah Coward**. The reputation for quality and strong corporate partnerships made The Knowledge Academy the clear choice.

Experience

From booking to delivery, Raphael described his experience as “smooth and frictionless.”

He rated the course content **9 out of 10**, and confirmed that the trainer **met his expectations**, providing clear, structured guidance throughout the programme.

Outcome

The Lean Six Sigma training helped Raphael gain a deeper understanding of how to identify and remove variance within processes, ultimately improving productivity and consistency in his team’s work.

Results

- **Quality of Course Content:** 9/10
- **Booking Experience:** Smooth and frictionless
- **Trainer Feedback:** Met expectations

Client Testimonial



Raphael Raziff

Project Engineer, GSK



"The training helped me understand steps to remove variance and improve productivity. The trainer were competent, and the prices were good."