

Case Study: Ferdinand Bilstein – Microsoft Power BI Training Success Story

theknowledgeacademy



Adam Hoffmann

Quality Manager

Ferdinand Bilstein

Why?

Adam Hoffmann, a Quality Manager at Ferdinand Bilstein, **wanted to improve his ability to analyse quality data** and apply corrective and preventive actions. He aimed to lead quality initiatives more effectively while reducing waste and supporting customer satisfaction.

Solution

Adam chose **The Knowledge Academy** to complete the Microsoft Power BI training after receiving positive feedback from his colleague. The course provided practical Power BI concepts that helped improve data-driven decision-making in his role.

Experience

Adam described the training as **very positive** and rated the course content **10 out of 10**. He found the content highly relevant to his role and appreciated the practical examples that supported real-world applications. He praised the trainer's clear explanations, supportive approach, and in-depth responses to questions.

Outcome

The training **enhanced Adam's confidence in analysing data and identifying process issues**. It also enabled him to apply data-driven decisions to improve product quality and operational efficiency.

Results

- **Quality of Course Content:** 10/10
- **Trainer Feedback:** Exceeded expectations
- **Booking Experience:** Very good

Client Testimonial



Adam Hoffmann 

Quality Manager, Ferdinand Bilstein



“The training content was well-structured and highly relevant to my role. It improved my ability to analyse data and support better decision-making in my work. The trainer was knowledgeable and explained the concepts with practical examples. I would recommend The Knowledge Academy for its quality training, experienced instructor, and hands-on learning approach.”