

Case Study:

Dispak Ltd – ISO 14001

Foundation Training

Success Story

theknowledgeacademy



Dale Wall

Quality Standards Administrator
Dispak Ltd

Why?

Dale Wall, a Quality Standards Administrator at Dispak Ltd, moved into a new position requiring him to manage compliance for BRCGS and ISO 14001. He **needed a foundational understanding of the standard** to carry out his compliance responsibilities effectively within the role.

Solution

Dale chose **The Knowledge Academy** to complete the ISO 14001 Foundation training, influenced by the competitive pricing and quality of the course content. The course provided a structured overview of ISO 14001 requirements, equipping him with the foundational knowledge needed to carry out his compliance and audit responsibilities confidently.

Experience

Dale described the training as **very good** and rated the course content **9 out of 10**. He noted that the trainer exceeded expectations and delivered the sessions in a knowledgeable and effective manner. The booking experience was easy and smooth throughout the training process.

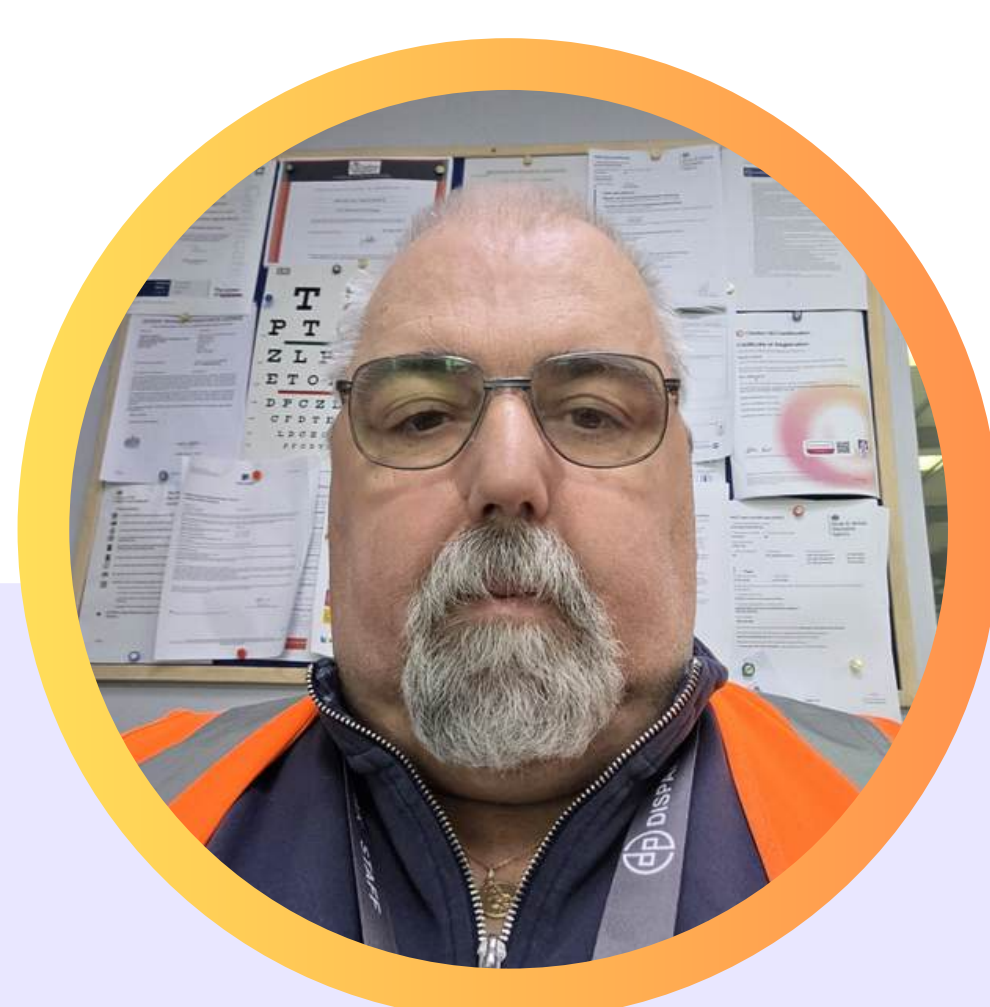
Outcome

The training gave Dale a thorough understanding of the ISO 14001 clauses, enabling him to **carry out internal audit functions** and manage the Environmental Management System independently. It also gave him the confidence to take full ownership of the organisation's environmental compliance responsibilities.

Results

- **Quality of Course Content:** 9/10
- **Trainer Feedback:** Exceeded expectations
- **Booking Experience:** Easy and smooth

Client Testimonial



Dale Wall

Quality Standards Administrator, Dispak Ltd



“The ISO 14001 Foundation training was very good and gave me a thorough understanding of the subject. The tutor was knowledgeable and the course material was excellent. I can now manage our EMS and carry out internal audits effectively. I would highly recommend The Knowledge Academy for its quality training and great value for money.”