

# Case Study: David Phillips – APM PMQ Training Success Story

*the*knowledgeacademy

**David Phillips**  
Senior Project Manager

## Why?

David Phillips, a Senior Project Manager, had been applying project management practices throughout his career without formal training. He wanted to consolidate his practical experience, gain a **deeper understanding of structured project management frameworks**, and strengthen his skillset to add even greater value to his work.

## Solution

David chose **The Knowledge Academy** after researching various training providers. He found it to be the best fit due to its strong expertise, suitable course dates, and competitive pricing. The **APM PMQ** course gave him a clear, comprehensive, and structured understanding of key project management principles.

## Experience

David described the training experience as excellent noting that the course was easy to follow and well thought out. He rated the content **9 out of 10** and shared that the trainer **exceeded expectations**, demonstrating deep knowledge and illustrating theory with valuable real-world experience. He also described the booking process as **very good**, explaining that the smooth rescheduling of his original date made the whole journey feel **easy and well supported**.

## Outcome

The training **broadened David's understanding of project management**, giving him new tools and structured approaches to apply directly to the project he is currently working on. It also strengthened his confidence in using proven frameworks to improve project delivery.

## Results

- **Quality of Course Content:** 9/10
- **Trainer Feedback:** Met expectations
- **Booking Experience:** Very good

## Client Testimonial



**David Phillips** 

Senior Project Manager



“The training broadened my project management knowledge and gave me new approaches I could apply straight away. The instructor was excellent, and the course prepared me well for the exam. I would recommend The Knowledge Academy for the quality of training and expertise it provides.”