

# Case Study:

# Class Medical – Lean Six Sigma Training Success Story

theknowledgeacademy



**Tim O'Connor**

Engineering Manager  
Class Medical Ltd

## Why?

Tim O'Connor, an Engineering Manager at Class Medical Ltd, **wanted to strengthen his practical knowledge of Lean Six Sigma principles** and their application in the workplace. He aimed to identify inefficiencies, reduce waste, improve consistency, and support continuous improvement activities.

## Solution

Tim chose **The Knowledge Academy** to complete the Lean Six Sigma Green Belt and Lean Six Sigma Yellow Belt training due to its quality course content, competitive value, and convenient online delivery. The course delivered structured insight into waste reduction, process optimisation, and continuous improvement methodologies.

## Experience

Tim described the training experience as **highly positive** and rated the course content **10 out of 10**. He highlighted the trainer's knowledge, supportive approach, and ability to explain concepts clearly, making technical topics easier to understand.

He also appreciated the clear communication throughout the process and found the overall experience well managed and hassle-free.

## Outcome

The training **improved Tim's practical understanding of Lean Six Sigma** and strengthened his ability to apply structured improvement methods in the workplace. It also contributed to better team consistency and more effective process improvement practices.

## Results

- **Quality of Course Content:** 10/10
- **Trainer Feedback:** Exceeded expectations
- **Booking Experience:** Smooth and hassle-free

## Client Testimonial



**Tim O'Connor** 

Engineering Manager, Class Medical Ltd



“The trainer was knowledgeable, supportive, and effective in explaining the material. The course was well delivered, and even the technical topics were easy to understand. Overall, it was a valuable learning experience for personal development and workplace application. I would definitely recommend this trainer and course to others.”