

Case Study: Cayman Islands Monetary Authority – Trainer Development and Presentation Skills Success Story

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Bradshawna Kelly

HR Manager, Learning and Development
Cayman Islands Monetary Authority

Why?

As an HR Manager specialising in Learning and Development at the Cayman Islands Monetary Authority, Bradshawna Kelly identified the need to **enhance her skills** in specific areas **critical to her role**. Her goal was to strengthen her professional capabilities and advance her expertise through structured and targeted training.

Solution

Bradshawna chose **The Knowledge Academy** to complete two professional development courses, **Train the Trainer** and **Presentation Skills**. She found the courses highly relevant to her responsibilities as they focused on improving delivery techniques, engagement methods, and presentation clarity. The training content aligned closely with her day-to-day Learning and Development functions, making it a practical fit for her growth objectives.

Experience

Bradshawna described her overall experience as **smooth and flawless**. She rated the course **8 out of 10**, stating that the sessions were comprehensive and well-delivered. The **trainers explained the information clearly** for everyone to understand, ensuring the sessions were informative and easy to follow.

Outcome

Bradshawna mentioned that the training met her expectations and boosted her confidence in her role. It encouraged **knowledge sharing** and **strengthened her ability** to deliver structured, engaging presentations. Overall, the experience was smooth, insightful, and professionally rewarding.

Results

- **Quality of Course Content:** 8/10
- **Trainer Feedback:** Met expectations
- **Booking Experience:** Smooth & Flawless

Client Testimonial



Bradshawna Kelly

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“Overall, the training was comprehensive. The sessions covered key subjects, and the trainers explained the information clearly for everyone to understand. It was a smooth and flawless experience overall.”