

Case Study: BT Group – NEBOSH Training Success Story

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Michael O'Driscoll

Compliance Professional
BT Group

Why?

Michael O'Driscoll, a Compliance Professional at BT Group, **wanted to develop the required competencies necessary** to perform his role effectively. This ensured he met the professional standards required for his position.

Solution

Michael chose **The Knowledge Academy** to complete the NEBOSH National General Certificate in Occupational Health and Safety. He opted for The Knowledge Academy in line with his company's existing relationship with the provider, with course funding from his parent organisation complementing the decision. The course offered structured learning on health and safety and regulatory requirements.

Experience

Michael described the training experience as **good**. He attended the training virtually and noted that the format worked well alongside his busy schedule. He rated the course content **9 out of 10** and shared that the trainer exceeded his expectations with his knowledge and practical examples.

Outcome

The training provided Michael with a **deeper understanding of health and safety practices**, allowing him to apply stronger standards in his role. It also motivated him to continue his professional development, and he plans to pursue advanced NEBOSH qualifications in the future.

Results

- **Quality of Course Content:** 9/10
- **Trainer Feedback:** Exceeded expectations
- **Booking Experience:** Managed smoothly by organisation

Client Testimonial



Michael O'Driscoll 

Compliance Professional, BT Group



“The training was well delivered, and the trainer was knowledgeable, engaging, and used real scenarios to make the content easier to understand. The overall experience was positive and valuable. I would recommend The Knowledge Academy for its high-quality training and effective learning approach.”