

# Case Study:

## Axpo – Scrum Master Training Success Story

theknowledgeacademy



**René van Duren**

Data Engineer / Scrum Master  
Axpo Group

### Why?

René van Duren, a Scrum Master at Axpo, wanted to **strengthen his understanding of Scrum fundamentals** and gain deeper insight into how he could better support and improve his team. His goal was to improve his impact in the Scrum Master role and address real team challenges with greater confidence.

### Solution

René chose **The Knowledge Academy** to complete the Scrum Master Certification. The availability of a classroom training session in English in Zürich was a key factor in his decision. It enabled more focused participation and suited his preferred way of learning.

### Experience

René described his experience as **very positive**. He rated the course content **8 out of 10** and appreciated the focused discussion on his team's challenges. He praised the trainer for being open, supportive, and highly knowledgeable, providing valuable insights, tools, and techniques throughout the session.

### Outcome

The training **gave René new insights along with practical techniques** that he could apply directly in his role. It also helped him to share relevant approaches with his team, supporting continuous improvement and stronger team collaboration.

### Results

- **Quality of Course Content:** 8/10
- **Trainer Feedback:** Exceeded expectations
- **Booking Experience:** Very good

### Client Testimonial



**René van Duren**

Scrum Master, Axpo



“The overall experience was very positive. The trainer was knowledgeable, engaging, and provided valuable guidance tailored to my situation. The account manager responded quickly and efficiently. I would highly recommend The Knowledge Academy for its quality of training and clear communication.”